



**TEXAS**  
OUTDOOR SHADES  
AND SHUTTERS

**832-592-7795**

[www.texasoutdoorshades.com](http://www.texasoutdoorshades.com)

### **Lifetime Limited Warranty**

Texas Outdoor Shades and Shutters, LLC, the manufacturer, guarantees the material and workmanship of its products to be of excellent quality and free of defects in material and factory workmanship. This warranty expressly excludes the screen material itself. This warranty is extended to the original purchaser, whose name appears on the warranty certificate and is in effect at the location also shown on the warranty certificate. This warranty applies to both residential and commercial installations and is not transferable. The word "defect(s)" as used in this warranty, is defined as imperfections that impair the functionality of the outdoor shade. Implied warranty of merchantability and fitness for a particular purpose are limited to the terms of this warranty. The lifetime warranty applies to all aluminum parts and powder coating. This does not cover the cost of labor, applicable taxes, shipping or other consequential expenses related to removal, return, or reinstallation. This warranty shall not apply if the product has been subject to abuse, fire, flood, misuse, negligence, modifications, corrosive environments, vandalism or acts of God or nature.

### **5 Year Warranty**

Texas Outdoor Shades and Shutters, LLC, offers its end user a 5-year warranty on all motors supplied with this product. Specifically, Texas Outdoor Shades and Shutters, LLC warrants the motors supplied to be free from defects in material and workmanship under normal and proper use for a period of 5 years commencing with the date of satisfactory installation of the product. If the motor fails within this 5-year period, the original motor manufacturer will repair or replace it free of charge through Texas Outdoor Shades and Shutters, LLC. Warranty is void if the electronic component is exposed to water, acts of God or abnormal conditions that may cause this item to fail; abuse, fire, flood, misuse, negligence, modification, corrosive environments and vandalism also void this warranty.

### **5 Year Warranty**

Texas Outdoor Shades and Shutters, LLC warrants the electronic components such as RTS transmitters and receivers for a period of 5 years. This warranty commences the date of satisfactory installation/activation for the original purchaser. This warranty covers the unexpected failure of an electronic controller under expected normal use. This warranty is void if the electronic component is exposed to water, acts of God or abnormal conditions that may cause this item to fail; abuse, fire, flood, misuse, negligence, modification, corrosive environments and vandalism also void this warranty.

### **Professional Installation Required**

Texas Outdoor Shades and Shutters outdoor shades must be professionally installed by a qualified installer and cannot be altered in any way by the end user. Outdoor shades not installed by a certified installer are not covered by this warranty. Repairs or modifications made by the end user voids the warranty. There is a 90-day labor warranty. Any repair work needed after 90 days will be subject to a service call charge for labor.

### **Limitations of Warranty**

The actual shade fabric does not apply under the Limited Lifetime Warranty. Defective of non-conforming goods (excluding shade fabric) will be replaced by the company up to 10 years from the date of installation. The warranty shall not apply if the product has been subject to abuse, fire, flood, misuse, negligence, improper installation, modification, corrosive environments, vandalism or acts of God.

This warranty does not cover any incidental, special or consequential damages, labor on location, service calls, reinstallation or expenses involved in shipping packaging and returning goods.

From the time of installation until the owner transfers title to his home to another party, Texas Outdoor Shades and Shutters, LLC will replace any part of the unit that is defective under the terms of this warranty. Shade fabric is specifically excluded in this warranty.

Texas Outdoor Shades and Shutter, LLC is not responsible for direct, punitive, special, incidental or consequential damages or losses that anyone may suffer or incur in connection with this product or its use. This warranty does not cover incidental misuse, faulty installation or damage to the shade material. This warranty further does not cover installation costs, removal costs, service calls and shipping costs or any and all materials covered in the above limited warranties.

**THIS WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, ADDITIONALLY, ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER DAMAGE OR OPERATIONAL DEFECTS DURING OR DUE TO INCLEMENT WEATHER CONDITIONS**



## Warranty Registration Form

**Purchaser Informantion:**

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City/ST/Zip:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

**Please contact Texas Outdoor  
Shades and Shutters for warranty  
information and support.  
Phone: 832-592-7795  
Email: [texasoutdoorshades@gmail.com](mailto:texasoutdoorshades@gmail.com)**